

Click Natural

Price and Product Information Statement

click
energy

If you're environmentally aware. We do our bit to support the environment, and so do you... but if you want to do even more, consider the Click Natural package. This is the only Click package accredited by the government's GreenPower.

The Click Energy plan that's good for you and the environment



- Reduces your environmental footprint by buying back 25% of your CO2 emissions*
- A 5% 'Heat Shield' discount for Victorian residents**
- Accredited by GreenPower
- Tree friendly email bills
- No exit or credit card fees

* The average customer buys 1.39MWh of accredited GreenPower energy reducing CO2 emissions by 1.92 tonnes. You must receive your bills by email and pay by the due date using one of our approved payment methods.



To find out more about government accredited green electricity visit www.GreenPower.gov.au

Eligibility

The details presented in this Document are for a residential customer and your tariff will be defined by your distributor and your network tariff arrangements. If the distributor changes your tariff we may also change your tariff and billing cycle. The contract will commence on the date you accept our offer and the actual transfer will occur on the next scheduled read date or move in date.

Heat Shield

**The prices shown include this discount. A 5% discount to the Peak rate applies once you have used more than 500 Peak kWh per register (approximately \$100) in any month. Currently available to Victorian residents only.

Price of Electricity

These electricity tariffs and the amount of the discount you receive can be changed from time to time, if these do change you will be notified on your next bill. Click Energy's current pricing can be found at www.clickenergy.com.au

Termination or Cancellation

There are no exit fees, so you can leave us when ever you want to! However you must notify us at least 3 business days in Victoria and 5 business days in Queensland before you intend to vacate a supply address, provide safe access to your meter and, if you are not remaining with us, provide us with a forwarding address for the final bill. If you do not do so, you will remain responsible for any electricity consumed at the supply address.

You have a right to cancel this Contract up to 10 business days after you enter into this Contract. You must email us at coolingoff@clickenergy.com.au

www.clickenergy.com.au stating that you wish to exercise your rights to rescind this contract. If you are deemed to have a contract with us this right to cancel this contract may not apply. All registration fees or connection charges are not refundable once the cooling off period has expired.

Payment Methods

The approved payment methods are BPAY, over the telephone, via the internet or by Direct Debit. American Express, Mastercard and Visa are accepted.

Complaints

To view Click Energy's Complaints handling procedures please visit www.clickenergy.com.au

Commission

If you have agreed to switch to Click Energy on any of the online switching engines a fixed fee or commission is normally paid by us to the online switching business. We also pay the utility connection business On The Move Pty Ltd a fixed fee for managing the process of connecting, reconnecting and disconnecting your electricity supply.

About this document

This price and product information statement is presented in accordance with the requirements of the Essential Services Commission (ESC) - the independent regulator of the retail energy industry in Victoria. For information about choosing an energy retailer, visit www.esc.vic.gov.au/yourchoice. This document also complies with the Queensland Energy Regulator the Department of Mines and Energy and is compliant with the Electricity Industry Code for Queensland.

To find out more or to switch visit us at www.clickenergy.com.au

Pricing schedule - 1 January 2012

Below is the pricing schedule for each distributor

Queensland Pricing

for Domestic Customers in Energex distribution area or NMI's starting with 311, 312 or QB	CLICK (ex. GST)	CLICK (inc. GST)
Tariff 11 - Peak Only		
All Usage (c/kWh)	20.69	22.76
Fixed Daily Charge (\$/Month)	7.96	8.76
Tariff 31 - Off Peak - Night Rate		
All Usage (c/kWh)	8.44	9.28
Minimum Monthly Amount (\$/Month)	5.54	6.09
Tariff 33 - Off Peak - Controlled Supply		
All Usage (c/kWh)	12.43	13.67
Minimum Monthly Amount (\$/Month)	5.54	6.09

Victorian Pricing

Electricity Pricing Schedule for Jemena's distribution area or NMI's starting with 600	CLICK (ex. GST)	CLICK (inc. GST)
Peak Only (GD/GR)		
All usage - First 500kWh/month (c/kWh)	20.50	22.55
All usage - Balance (c/kWh)	19.48	21.42
Fixed Daily Charge (c/day)	70.00	77.00
Peak/Off Peak (GH/GL)		
Peak usage (c/kWh) - 7am to 11pm Mon to Fri		
Peak usage - First 500kWh/month (c/kWh)	27.00	29.70
Peak usage - Balance (c/kWh)	25.65	28.22
Off-Peak (c/kWh) - All other times	13.00	14.30
Fixed Daily Charge (c/day)	70.00	77.00
Additional Dedicated Off Peak Loads		
All consumption (c/kWh)	13.00	14.30

Electricity Pricing Schedule for United's distribution area or NMI's starting with 640	CLICK (ex. GST)	CLICK (inc. GST)
Peak Only (GD/GR)		
All usage - First 500kWh/month (c/kWh)	20.50	22.55
All usage - Balance (c/kWh)	19.48	21.42
Fixed Daily Charge (c/day)	70.00	77.00
Peak/Off Peak (GH/GL)		
Peak usage (c/kWh) - 7am to 11pm Mon to Fri		
Peak usage - First 500kWh/month (c/kWh)	27.00	29.70
Peak usage - Balance (c/kWh)	25.65	28.22
Off-Peak (c/kWh) - All other times	13.00	14.30
Fixed Daily Charge (c/day)	70.00	77.00
Additional Dedicated Off Peak Loads		
All consumption (c/kWh)	13.00	14.30

Electricity Pricing Schedule for SP AusNet's distribution area or NMI's starting with 630	CLICK (ex. GST)	CLICK (inc. GST)
Peak Only (GD/GR)		
All usage - First 500kWh/month (c/kWh)	22.00	24.20
All usage - Balance (c/kWh)	20.90	22.99
Fixed Daily Charge (c/day)	65.00	71.50
Peak/Off Peak (GH/GL)		
Peak usage (c/kWh) - 7am to 11pm Mon to Fri		
Peak usage - First 500kWh/month (c/kWh)	26.00	28.60
Peak usage - Balance (c/kWh)	24.70	27.17
Off-Peak (c/kWh) - All other times	16.00	17.60
Fixed Daily Charge (c/day)	65.00	71.50
Peak Only (GD/GR) with a dedicated off peak load		
All Peak usage - First 500kWh/month (c/kWh)	24.00	26.40
All Peak usage - Balance (c/kWh)	22.80	25.08
All off peak consumption (c/kWh)	14.50	15.95
Fixed Daily Charge (c/day)	65.00	71.50

Electricity Pricing Schedule for Powercor's distribution area or NMI's starting with 620	CLICK (ex. GST)	CLICK (inc. GST)
Peak Only (GD/GR)		
All usage - First 500kWh/month (c/kWh)	22.00	24.20
All usage - Balance (c/kWh)	20.90	22.99
Fixed Daily Charge (c/day)	70.00	77.00
Peak/Off Peak (GH/GL)		
Peak usage (c/kWh) - 7am to 11pm Mon to Fri		
Peak usage - First 500kWh/month (c/kWh)	28.50	31.35
Peak usage - Balance (c/kWh)	27.08	29.78
Off-Peak (c/kWh) - All other times	13.00	14.30
Fixed Daily Charge (c/day)	70.00	77.00
Peak Only (GD/GR) with a dedicated off peak load		
All Peak usage - First 500kWh/month (c/kWh)	23.00	25.30
All Peak usage - Balance (c/kWh)	21.85	24.04
All off peak consumption (c/kWh)	12.00	13.20
Fixed Daily Charge (c/day)	70.00	77.00

Electricity Pricing Schedule for Citipower's distribution area or NMI's starting with 610	CLICK (ex. GST)	CLICK (inc. GST)
Peak Only (GD/GR)		
All usage - First 500kWh/month (c/kWh)	18.50	20.35
All usage - Balance (c/kWh)	17.58	19.33
Fixed Daily Charge (c/day)	60.00	66.00
Peak/Off Peak (GH/GL)		
Peak usage (c/kWh) - 7am to 11pm Mon to Fri		
Peak usage - First 500kWh/month (c/kWh)	23.75	26.13
Peak usage - Balance (c/kWh)	22.56	24.82
Off-Peak (c/kWh) - All other times	12.50	13.75
Fixed Daily Charge (c/day)	60.00	66.00
Peak Only (GD/GR) with a dedicated off peak load		
All Peak usage - First 500kWh/month (c/kWh)	19.50	21.45
All Peak usage - Balance (c/kWh)	18.53	20.38
All off peak consumption (c/kWh)	12.00	13.20
Fixed Daily Charge (c/day)	60.00	66.00

Estimated Annual Cost

Queensland				
for Domestic Customers in Energex distribution area or NMI's starting with 311, 312 or QB				
Estimated Annual Cost Including GST				
Click Prices				
	Peak Cost			Off Peak
	2,000 kWh	5,000 kWh	8,500 kWh	1,500 kWh
Tariff 11 - Peak Only	\$560	\$1,243	\$2,040	N/A
Tariff 31 - Off Peak - Night Rate				\$139
Tariff 33 - Off Peak - Controlled Supply				\$205
Victoria				
for Domestic Customers in Jemena's distribution area or NMI's starting with 600				
	Peak Cost			Off Peak
Peak Only (GD/GR)	\$732	\$1,409	\$2,170	N/A
Peak/Off peak (GH/GL)	\$875	\$1,766	\$2,768	\$215
Additional Dedicated Off peak loads				\$215
for Domestic Customers in United's distribution area or NMI's starting with 640				
	Peak Cost			Off Peak
Peak Only (GD/GR)	\$732	\$1,409	\$2,170	N/A
Peak/Off peak (GH/GL)	\$875	\$1,766	\$2,768	\$215
Additional Dedicated Off peak loads				\$215
for Domestic Customers in SP Aus Net's distribution area or NMI's starting with 630				
	Peak Cost			Off Peak
Peak Only (GD/GR)	\$745	\$1,471	\$2,288	N/A
Peak/Off peak (GH/GL)	\$833	\$1,691	\$2,656	\$264
Peak Only (GD/GR) with a dedicated off peak load	\$789	\$1,581	\$2,472	\$239
for Domestic Customers in Powercor's distribution area or NMI's starting with 620				
	Peak Cost			Off Peak
Peak Only (GD/GR)	\$765	\$1,491	\$2,308	N/A
Peak/Off peak (GH/GL)	\$908	\$1,849	\$2,907	\$215
Peak Only (GD/GR) with a dedicated off peak load	\$787	\$1,546	\$2,400	\$198
for Domestic Customers in Citipower's distribution area or NMI's starting with 610				
	Peak Cost			Off Peak
Peak Only (GD/GR)	\$648	\$1,258	\$1,945	N/A
Peak/Off peak (GH/GL)	\$763	\$1,547	\$2,429	\$206
Peak Only (GD/GR) with a dedicated off peak load	\$670	\$1,313	\$2,037	\$198
Additional fees, charges and rebates. Not included in the estimated annual costs.	Inc GST		VIC	QLD
Exit Fee			\$0.00	\$0.00
Account Establishment Fee			\$0.00	\$0.00
Early Termination Fee			\$0.00	\$0.00
Credit Card Merchant Service Fee			\$0.00	\$0.00
Late Payment Fee			\$0.00	\$0.00
Standard "Moving In" Connection fee	At cost of up to \$45 unless waived			
Same Day or After hours "Moving In" Connection fee	At cost of up to \$190			
Online Sign Up Rebate	As per website on the date of sign up			