



Click Easy

Price and Product Information Statement



click
energy

If you're budget conscious. The Click Easy package will help you budget and put you back in control. Monthly bills help you avoid getting too far behind with your Click account and avoids those scary large quarterly bills. The bills are based on actual reads where available or are estimated at \$50 with a quarterly settlement with an optional yearly review.

The Click Energy plan that helps you budget



- **Online - 7% discount off your total bill***
- **An extra 5% 'Heat Shield' discount for Victorian residents****
- **Monthly bills either actual reads or \$50 with a quarterly settlement**
- **Tree friendly email bills**
- **No exit or credit card fees**

Eligibility

The details presented in this Document are for a residential customer and your tariff will be defined by your distributor and your network tariff arrangements. If the distributor changes your tariff we may also change your tariff and billing cycle. The contract will commence on the date you accept our offer and the actual transfer will occur on the next scheduled read date or move in date.

Online Discount

*The prices listed do not include the online discount. Discounts do not apply to Click Natural. To receive the discount you must receive your bills by email and pay by the due date using one of our approved payment methods. This discount will be credited to your subsequent bill and the amount of the discount you receive can change, unless guaranteed for a period of time. If the amount of the discount does change you will be notified on your next bill.

Heat Shield

**The prices shown include this discount. An additional 5% discount to the Peak rate applies once you have used more than 500 Peak kWh per register (approximately \$100) in any month. Currently available to Victorian residents only.

Price of Electricity

These electricity tariffs and the amount of the discount you receive can be changed from time to time, if these do change you will be notified on your next bill. Click Energy's current pricing can be found at www.clickenergy.com.au

Termination or Cancellation

There are no exit fees, so you can leave us when ever you want to! However you must notify us at least 3 business days in Victoria and 5 business days in Queensland before you intend to vacate a supply address, provide safe access to your meter and, if you are not remaining with us, provide us with a forwarding address

for the final bill. If you do not do so, you will remain responsible for any electricity consumed at the supply address.

You have a right to cancel this Contract up to 10 business days after you enter into this Contract. You must email us at coolingoff@clickenergy.com.au stating that you wish to exercise your rights to rescind this contract. If you are deemed to have a contract with us this right to cancel this contract may not apply. All registration fees or connection charges are not refundable once the cooling off period has expired.

Payment Methods

The approved payment methods are BPAY, over the telephone, via the internet or by Direct Debit. American Express, Mastercard and Visa are accepted.

Complaints

To view Click Energy's Complaints handling procedures please visit www.clickenergy.com.au

Commission

If you have agreed to switch to Click Energy on any of the online switching engines a fixed fee or commission is normally paid by us to the online switching business. We also pay the utility connection business On The Move Pty Ltd a fixed fee for managing the process of connecting, reconnecting and disconnecting your electricity supply.

About this document

This price and product information statement is presented in accordance with the requirements of the Essential Services Commission (ESC) - the independent regulator of the retail energy industry in Victoria. For information about choosing an energy retailer, visit www.esc.vic.gov.au/yourchoice. This document also complies with the Queensland Energy Regulator the Department of Mines and Energy and is compliant with the Electricity Industry Code for Queensland.

To find out more or to switch visit us at www.clickenergy.com.au

Pricing schedule - 1 January 2012

Below is the pricing schedule for each distributor

Queensland Pricing

for Domestic Customers in Energex distribution area or NMI's starting with 311, 312 or QB	CLICK (ex. GST)	CLICK (inc. GST)
Tariff 11 - Peak Only		
All Usage (c/kWh)	20.69	22.76
Fixed Daily Charge (\$/Month)	7.96	8.76
Tariff 31 - Off Peak - Night Rate		
All Usage (c/kWh)	8.44	9.28
Minimum Monthly Amount (\$/Month)	5.54	6.09
Tariff 33 - Off Peak - Controlled Supply		
All Usage (c/kWh)	12.43	13.67
Minimum Monthly Amount (\$/Month)	5.54	6.09

Victorian Pricing

Electricity Pricing Schedule for Jemena's distribution area or NMI's starting with 600	CLICK (ex. GST)	CLICK (inc. GST)
Peak Only (GD/GR)		
All usage - First 500kWh/month (c/kWh)	20.50	22.55
All usage - Balance (c/kWh)	19.48	21.42
Fixed Daily Charge (c/day)	70.00	77.00
Peak/Off Peak (GH/GL)		
Peak usage (c/kWh) - 7am to 11pm Mon to Fri		
Peak usage - First 500kWh/month (c/kWh)	27.00	29.70
Peak usage - Balance (c/kWh)	25.65	28.22
Off-Peak (c/kWh) - All other times	13.00	14.30
Fixed Daily Charge (c/day)	70.00	77.00
Additional Dedicated Off Peak Loads		
All consumption (c/kWh)	13.00	14.30

Electricity Pricing Schedule for United's distribution area or NMI's starting with 640	CLICK (ex. GST)	CLICK (inc. GST)
Peak Only (GD/GR)		
All usage - First 500kWh/month (c/kWh)	20.50	22.55
All usage - Balance (c/kWh)	19.48	21.42
Fixed Daily Charge (c/day)	70.00	77.00
Peak/Off Peak (GH/GL)		
Peak usage (c/kWh) - 7am to 11pm Mon to Fri		
Peak usage - First 500kWh/month (c/kWh)	27.00	29.70
Peak usage - Balance (c/kWh)	25.65	28.22
Off-Peak (c/kWh) - All other times	13.00	14.30
Fixed Daily Charge (c/day)	70.00	77.00
Additional Dedicated Off Peak Loads		
All consumption (c/kWh)	13.00	14.30

Electricity Pricing Schedule for SP AusNet's distribution area or NMI's starting with 630	CLICK (ex. GST)	CLICK (inc. GST)
Peak Only (GD/GR)		
All usage - First 500kWh/month (c/kWh)	22.00	24.20
All usage - Balance (c/kWh)	20.90	22.99
Fixed Daily Charge (c/day)	65.00	71.50
Peak/Off Peak (GH/GL)		
Peak usage (c/kWh) - 7am to 11pm Mon to Fri		
Peak usage - First 500kWh/month (c/kWh)	26.00	28.60
Peak usage - Balance (c/kWh)	24.70	27.17
Off-Peak (c/kWh) - All other times	16.00	17.60
Fixed Daily Charge (c/day)	65.00	71.50
Peak Only (GD/GR) with a dedicated off peak load		
All Peak usage - First 500kWh/month (c/kWh)	24.00	26.40
All Peak usage - Balance (c/kWh)	22.80	25.08
All off peak consumption (c/kWh)	14.50	15.95
Fixed Daily Charge (c/day)	65.00	71.50

Electricity Pricing Schedule for Powercor's distribution area or NMI's starting with 620	CLICK (ex. GST)	CLICK (inc. GST)
Peak Only (GD/GR)		
All usage - First 500kWh/month (c/kWh)	22.00	24.20
All usage - Balance (c/kWh)	20.90	22.99
Fixed Daily Charge (c/day)	70.00	77.00
Peak/Off Peak (GH/GL)		
Peak usage (c/kWh) - 7am to 11pm Mon to Fri		
Peak usage - First 500kWh/month (c/kWh)	28.50	31.35
Peak usage - Balance (c/kWh)	27.08	29.78
Off-Peak (c/kWh) - All other times	13.00	14.30
Fixed Daily Charge (c/day)	70.00	77.00
Peak Only (GD/GR) with a dedicated off peak load		
All Peak usage - First 500kWh/month (c/kWh)	23.00	25.30
All Peak usage - Balance (c/kWh)	21.85	24.04
All off peak consumption (c/kWh)	12.00	13.20
Fixed Daily Charge (c/day)	70.00	77.00

Electricity Pricing Schedule for Citipower's distribution area or NMI's starting with 610	CLICK (ex. GST)	CLICK (inc. GST)
Peak Only (GD/GR)		
All usage - First 500kWh/month (c/kWh)	18.50	20.35
All usage - Balance (c/kWh)	17.58	19.33
Fixed Daily Charge (c/day)	60.00	66.00
Peak/Off Peak (GH/GL)		
Peak usage (c/kWh) - 7am to 11pm Mon to Fri		
Peak usage - First 500kWh/month (c/kWh)	23.75	26.13
Peak usage - Balance (c/kWh)	22.56	24.82
Off-Peak (c/kWh) - All other times	12.50	13.75
Fixed Daily Charge (c/day)	60.00	66.00
Peak Only (GD/GR) with a dedicated off peak load		
All Peak usage - First 500kWh/month (c/kWh)	19.50	21.45
All Peak usage - Balance (c/kWh)	18.53	20.38
All off peak consumption (c/kWh)	12.00	13.20
Fixed Daily Charge (c/day)	60.00	66.00

Estimated Annual Cost

Queensland													
for Domestic Customers in Energex distribution area or NMI's starting with 311, 312 or QB													
Estimated Annual Cost Including GST													
Click Prices					Click Prices less the 7% Discount								
Peak Cost					Off Peak	Peak Cost				Off Peak			
2,000 kWh		5,000 kWh		8,500 kWh	1,500 kWh	2,000 kWh		5,000 kWh		8,500 kWh	1,500 kWh		
Tariff 11 - Peak Only						\$560	\$1,243	\$2,040	N/A	\$521	\$1,156	\$1,897	N/A
Tariff 31 - Off Peak - Night Rate								\$139					\$130
Tariff 33 - Off Peak - Controlled Supply								\$205					\$191
Victoria													
for Domestic Customers in Jemena's distribution area or NMI's starting with 600													
Click Prices less the 7% Discount													
Peak Cost					Off Peak	Peak Cost				Off Peak			
Peak Only (GD/GR)						\$732	\$1,409	\$2,170	N/A	\$681	\$1,310	\$2,018	N/A
Peak/Off peak (GH/GL)						\$875	\$1,766	\$2,768	\$215	\$814	\$1,642	\$2,575	\$199
Additional Dedicated Off peak loads								\$215					\$199
for Domestic Customers in United's distribution area or NMI's starting with 640													
Click Prices less the 7% Discount													
Peak Cost					Off Peak	Peak Cost				Off Peak			
Peak Only (GD/GR)						\$732	\$1,409	\$2,170	N/A	\$681	\$1,310	\$2,018	N/A
Peak/Off peak (GH/GL)						\$875	\$1,766	\$2,768	\$215	\$814	\$1,642	\$2,575	\$199
Additional Dedicated Off peak loads								\$215					\$199
for Domestic Customers in SP Aus Net's distribution area or NMI's starting with 630													
Click Prices less the 7% Discount													
Peak Cost					Off Peak	Peak Cost				Off Peak			
Peak Only (GD/GR)						\$745	\$1,471	\$2,288	N/A	\$693	\$1,368	\$2,128	N/A
Peak/Off peak (GH/GL)						\$833	\$1,691	\$2,656	\$264	\$775	\$1,573	\$2,470	\$246
Peak Only (GD/GR) with a dedicated off peak load						\$789	\$1,581	\$2,472	\$239	\$734	\$1,470	\$2,299	\$223
for Domestic Customers in Powercor's distribution area or NMI's starting with 620													
Click Prices less the 7% Discount													
Peak Cost					Off Peak	Peak Cost				Off Peak			
Peak Only (GD/GR)						\$765	\$1,491	\$2,308	N/A	\$711	\$1,387	\$2,146	N/A
Peak/Off peak (GH/GL)						\$908	\$1,849	\$2,907	\$215	\$844	\$1,719	\$2,703	\$199
Peak Only (GD/GR) with a dedicated off peak load						\$787	\$1,546	\$2,400	\$198	\$732	\$1,438	\$2,232	\$184
for Domestic Customers in Citipower's distribution area or NMI's starting with 610													
Click Prices less the 7% Discount													
Peak Cost					Off Peak	Peak Cost				Off Peak			
Peak Only (GD/GR)						\$648	\$1,258	\$1,945	N/A	\$603	\$1,170	\$1,809	N/A
Peak/Off peak (GH/GL)						\$763	\$1,547	\$2,429	\$206	\$710	\$1,439	\$2,259	\$192
Peak Only (GD/GR) with a dedicated off peak load						\$670	\$1,313	\$2,037	\$198	\$623	\$1,221	\$1,895	\$184
Additional fees, charges and rebates. Not included in the estimated annual costs										Inc GST	VIC	QLD	
Exit Fee											\$0.00	\$0.00	
Account Establishment Fee											\$0.00	\$0.00	
Early Termination Fee											\$0.00	\$0.00	
Credit Card Merchant Service Fee											\$0.00	\$0.00	
Late Payment Fee											\$0.00	\$0.00	
Standard "Moving In" Connection fee										At cost of up to \$45 unless waived			
Same Day or After hours "Moving In" Connection fee										At cost of up to \$190			
Online Sign Up Rebate										As per website on the date of sign up			